

Frequently Asked Questions

Fees and Accommodation

What are the fees for the Bachelor of Science (BSc) / Associate of Science (ASc) programme?

There are three trimesters in a year and each trimester costs approximately AED 30,000 which is inclusive of all sundries (textbooks, photocopying and printing, software and licenses, access to electronic databases and uniform laundry). The following fee sheet stipulates the exact fees to be paid for the 2011 / 2012 Academic Year. The Associate of Science programme consists of the first 6 trimesters of the Bachelor of Science programme.

	YEAR 1			YEAR 2			YEAR 3			Total
Trimester	1	2	3	4	5	6	7	8	9	
Credits	15	16	16	6	16	13	16	13	15	126 credits
Weeks of study	13	12	12	22	12	12	13	12	12	
Application Fee (1)	500									500
Deposit (2)	<i>An initial payment of AED 3,000 will be required to secure the place on the programme</i>									
Business attire (3)	4,400									4,400
Tuition (4)	23,250	24,800	24,800	9,300	24,800	20,150	24,800	20,150	23,250	195,300
Sundries (4)	7,208	7,688	7,688		7,688	6,247	7,688	6,247	7,208	57,660
TOTAL TRIMESTER FEE	35,358	32,488	32,488	9,300	32,488	26,397	32,488	26,397	30,458	257,860

What are the fees for the Master of Science programme?

The total amount for the one year course is AED 89,900 and the cost per course in flexible mode is AED 9,934. The following table stipulates the fees for the 2011 / 2012 Academic Year.

Mandatory Fees & Extras	Trimester 1	Trimester 2	Trimester 3	Total for MSc in Full-time mode	Per course in flexible mode
Application Fee (1)	500			500	
Deposit (2)	8,140			8,140	
Tuition (3)	16,280	24,420	24,420	65,120	8,140
Sundries	5,380	5,380	5,380	16,140	1,794
TOTAL	30,300	29,800	29,800	89,900	9,934

Can I pay for the BSc fees in installments or must they be paid in full?

You do not have to pay the full amount for the 3 year BSc programme upfront. However, the fees per trimester need to be paid before each trimester commences. We do, however, offer a 10% discount if you pay the total fees for 3 years upfront and a 5% discount if you pay the fees for each year upfront.

How much does the on-campus accommodation cost?

We have a daily rate of AED 125 for students which will work out to be AED 3,875 per month.

Do I need to apply for the visa for my studies?

As part of our service to all applicants, The Academy will apply and process the visa on your behalf.

How can I go about paying for the fees?

There are four modes of payment:

1. Bank Cheque

Cheques must be made payable to "The Emirates Academy of Hospitality Management".
The cheques must be issued in Dubai, UAE.

2. Bank Transfer

Please ensure that the transfer instructions include your full name and intake date (e.g. September 2011). The bank details are as follows:

<u>Bank Name:</u>	Emirates Bank NBD P.O. Box 2923, Dubai
<u>Account Name:</u>	The Emirates Academy of Hospitality Management
<u>Account Number:</u>	1011055888801
<u>Swift Code:</u>	EBILAEAD
<u>IBAN:</u>	AE35 0260 0010 1105 5888 801

3. Cash

To be paid in person at The Emirates Academy of Hospitality Management.

4. Credit Card

Please fill in the form that can be found at our download centre and email it to info@emiratesacademy.edu or fax it to +971 4 301 6547. The link to our download centre is:

<http://www.emiratesacademy.edu/Downloads/>

Scholarships

Do you offer any scholarships?

There are two types of scholarships that are currently being offered to potential EAHM students:

1. THE EAHM SCHOLARSHIP FOR EMIRATI NATIONALS

This is a scholarship awarded annually to Emirati national candidates who meet the Academy's entrance criteria and who can demonstrate a strong commitment to the hospitality industry as a career choice. For successful applicants, tuition fees will be covered for the duration of study. However, recipients will be required to work for up to an average of 8 hours per week, on projects specified by EAHM. Upon graduation, scholarship recipients will assume full time and continuous employment with Jumeirah International LLC for a period of at least 2 years.

2. THE EAHM SCHOLARSHIP FOR ACADEMIC EXCELLENCE

This is a scholarship awarded annually to incoming (1st year) students of any nationality who have demonstrated academic excellence in high school results (usually "A") and who can demonstrate a strong commitment to the hospitality industry as a career choice. For successful applicants, tuition fees will be covered for the duration of study. However, recipients will be required to work for up to an average of 8 hours per week, on projects specified by EAHM. Upon graduation, scholarship recipients will assume full time and continuous employment with Jumeirah International LLC for a period of at least 2 years.

Accreditations and Associations

Is The Emirates Academy of Hospitality Management accredited?

The Emirates Academy of Hospitality is accredited in the United Arab Emirates, the United Kingdom and Australia. The following accreditation bodies have accredited the programmes offered by us.

- United Arab Emirates – The Ministry of Higher Education and Scientific Research
- Australia - The International Centre of Excellence in Tourism and Hospitality Education (THE-ICE)
- United Kingdom - Institute of Hospitality (IOH)

In addition, we are also in academic association with Ecole hôtelière de Lausanne in Switzerland, the world's oldest and one of the most reputable hospitality schools. In 2010, The Emirates Academy of Hospitality Management received the Dubai Quality Appreciation Programme Award for its prestigious

work and commitment to delivering the best standards. Our partnership with other renowned education institutions (e.g. Cornell University) further adds credibility to all our programmes.

Bachelor of Science (Hons.) in International Hospitality Management

What are the minimum requirements to study the Bachelor of Science / Associate of Science degree?

- High school of at least 12 years or equivalent with an average grade of “C” or 75 %
- 5 ‘O’ Levels + 3 ‘A’ Levels
- Paper-based TOEFL score of 550 or IELTS overall band of 6.0

If I wish to transfer to the BSc programme, will I have to do all 3 years?

The duration of your study will depend on the credits you are able to transfer. The maximum credits you will be able to transfer is 63 (50% of our total credits), therefore the minimum years you will have to study at the Academy is 1.5 years.

Will The Emirates Academy have guaranteed placements after the BSc course and in which country?

Top performing students who are on the Dean’s List are guaranteed jobs after graduation. However, we do provide help to the students when it comes to internship placements and jobs upon graduation. We also organize career fairs where students have the opportunity to meet with at least 30 different “global” hospitality companies here at The Emirates Academy. Ultimately, it is up to you and your skills that will determine your future placements. However, the relationship between The Emirates Academy of Hospitality Management and the hospitality industry is truly exceptional and we provide you with the foundation for your growth within the industry.

What are the possible jobs and expected salary after completion of the BSc programme?

The world of hospitality offers a wide range of exciting careers in businesses related to travel, tourism, hotels, food & beverage, and events and leisure. The following is a list of the areas in which our graduates have gone into upon graduating from The Emirates Academy of Hospitality Management:

- Hotels, resorts and clubs management
 - ✓ Front office operations
 - ✓ Food & beverage operations
 - ✓ Catering, functions and events
 - ✓ Human resources
 - ✓ Training and development

- ✓ Media and communications
- ✓ Sales
- ✓ Marketing
- ✓ Finance and accounting
- ✓ Fitness, health and spa management
- ✓ Housekeeping
- ✓ Corporate financial analysis
- ✓ Management trainee
- Restaurant ownership
 - ✓ Joined family business
 - ✓ Opened own restaurant
 - ✓ Restaurant operations management
- Travel and Tourism
 - ✓ Travel agencies
 - ✓ Airlines
- Technology and Logistics
 - ✓ Hospitality Information Technology
 - ✓ Food and beverage service and supply
 - ✓ Hospitality procurement
- Event Management
 - ✓ Event and venue management
- Other sectors and services
 - ✓ Education
 - ✓ Management consulting
 - ✓ Financial consulting
 - ✓ Hospitality asset management
 - ✓ Manufacturing logistics

As an example, a 2007 graduate of the Academy was offered the position of Assistant Manager of Quality Control for Mina A' Salam and the Souk at Madinat Jumeirah where she worked for one year. She is now working as a Lodge Manager for the Aman Resort in Punahka, Bhutan. Another example is that of a 2008 graduate who joined the Jumeirah Group as a Human Resources Coordinator. He is now working as Director of Human Resources for Jumeirah.

Students can expect a starting salary of about AED 6000 – AED 8000 (excluding benefits such as accommodation, food & beverage, transportation, travel, insurance and visa), which may differ depending on the company and country in which one works.

Master of Science in International Hospitality Management

What are the minimum requirements to study the Master of Science degree?

- A Bachelor's degree or recognized equivalent from an accredited university with a minimum GPA of 3.0
- Sufficient relevant work experience - normally at least one year at supervisory level
- Paper-based TOEFL score of 600 or IELTS overall band of 7.0

Is the MSc programme recognized in the industry?

The MSc programme is the first fully accredited programme by the Ministry of Higher Education and Scientific Research in the Gulf Region. The content of the course is benchmarked against 15 other internationally renowned Masters level programmes. In addition, the ongoing academic association with world-renowned hospitality school, Ecole hôtelière de Lausanne, continues to enhance the quality of all study programmes at The Emirates Academy of Hospitality Management.

What is the flexible option available for the MSc programme?

The flexible option allows students to control how many modules they take at one time, which ultimately affects the duration of the course. This option is ideal for those who wish to study and work at the same time.

What are the possible jobs and expected salary after completion of the MSc?

This post-graduate program will develop the knowledge, skills and competence of graduate industry professionals to enable them to function effectively at executive, corporate and senior managerial levels within the contemporary hospitality industry. The expected salary after completion of the MSc programme is above AED8000 per month.

General

If English is my first language, will I still have to do the TOEFL or IELTS test?

Yes, you will still have to do the English proficiency test as it is a requirement from the UAE Ministry of Higher Education and Scientific Research for all applicants.

When are the trimesters and intakes?

- First trimester: September – December
- Second trimester: January – March
- Third Trimester: April – June

Will I be able to work whilst on a student visa?

You will be able to take part in casual work opportunities and internships, however, it is not actually allowed for one to work permanently whilst on a student visa as per UAE law.

Where can I download additional information?

You can find our application form and other information at our download centre which is on our website by clicking on the link provided:

<http://www.emiratesacademy.edu/Downloads/>